

Return Order Form



HALF-MOON OUTFITTERS

At Half-Moon Outfitters, your satisfaction is our goal. We stand by all the products that we sell. If you are not happy with your purchase, for any reason, just return it for an exchange or refund. Let us know what went wrong, so we can make sure that it doesn't happen again- to you or to anyone else.

- + We apologize, but we can't accept any returns on climbing equipment or car racks- it's the law.
- + Please include all original packaging (including both boxes if shoes) and tags when returning. A re-stocking fee may be added if items aren't sent back as they were received.

Internet Customer Info:

+ Internet Order Number _____

Physical Store Customer Info:

+ Name _____

+ Phone Number _____

+ Email _____

+ Shipping Address _____

Physical store location in which item was purchased from:

- | | | | |
|-------------|-------------|---------------|-----------|
| +Charleston | +Greenville | +Mt. Pleasant | +Columbia |
| +Savannah | +Athens | +West Ashley | +Atlanta |

Reason for Return	too small	wrong item	my wife hates it
	too big	wrong color	makes my thighs look big
	too short	item broken	cancelled my trip
	too long	quality defect	please exchange

Talk to us-

Comments, Details and/or Feedback.

How to Return your Item

Call us at **(877) 846.7589** or email us at **customerservice@halfmoonoutfitters.com** if you have any questions. We're always looking for new friends, so please call us and let's talk about why you want to return your item or we'll answer any questions you might have.

Monday-Friday 9am-5pm EST

Please write visibly on the outside of the returned package: ATTENTION RETURNS

Please ship your return using your shipping method of choice to:

Half-Moon Outfitters
ATTN: RETURNS
1084 East Montague Ave.
North Charleston, SC 29405

1084 East Montague Avenue North Charleston, SC 29405 (843) 853.3338
fax (843) 853.3351 www.halfmoonoutfitters.com customerservice@halfmoonoutfitters.com